

Surgical Guide for Patients

Effective March 1, 2026

We continue our commitment to keeping you safe.

At Artesia General Hospital, we remain committed to providing effective, compassionate and safe patient care. We want to be your destination for health and your partner for life—and we especially want you to know you will be safe. The team at Artesia General Hospital wants to reemphasize our commitment, now and always, to care for you with the utmost compassion and safety.

General Information

Artesia General Hospital follows the guidelines put forth by the Centers for Medicare and Medicaid Services, the American College of Surgeons, the American Society of Anesthesiologists, the Association of periOperative Registered Nurses and the American Hospital Association. We follow best practices for patient safety.

Safety is Paramount

When you are scheduled for surgery, your doctor will provide instructions for preparation. Please follow all instructions very carefully, especially time-sensitive preoperative testing, and ask a member of your care team for help if there is anything you find confusing. It is important that you understand your instructions so that you can participate in your own care. Please note that if you develop symptoms of COVID-19 or any other illness during this period, contact your surgeon's office immediately. If it is after hours, please call the surgical team at 575.736.8342 and leave a voicemail.

See back for detailed directions and information about getting to your scheduled surgery appointment.

Day of Surgery

You'll enter the hospital through a special entry near the northeast corner of the hospital, designated for outpatient surgeries only; directions are available on the back of this guide. We currently allow **one visitor** in the preoperative and recovery areas after the patient is stable. No one under the age of 18 will be allowed in preoperative or recovery—please make prior arrangements for your children if needed.

Upon discharge, your family or friend may pull their vehicle around to that same area where you entered and someone from the surgical team will transport you in a wheelchair to your waiting vehicle.

After you are discharged and safely home, someone will follow up with you the following business day, to make sure you understand all discharge instructions and they will answer any questions you might have. Please keep your follow-up appointment after your surgery.

Transportation Information

If you need assistance getting to your procedure, please contact our transportation scheduler by phone at 575.736.8211 or email at transportation@artesiageneral.com.

You may arrive at the hospital using our transportation van without an escort. However, after your surgery, a responsible adult must either accompany you in the van or pick you up to take you home. Due to the effects of anesthesia and the procedure, you will not be permitted to ride the transportation van home alone.

Getting to Your Surgical Appointment

Step 1:

Enter the Artesia General Hospital campus through the northeast entrance off 10th Street. Look for a monument sign surrounded by stones that says "Northeast Entrance & Receiving".

Step 2:

On the east side of the hospital is a Materials and Receiving street with a sign that says "Authorized Personnel Only". You are authorized, but please remember to obey the campus-wide speed limit of 10 mph.

Step 3:

The northeast parking lot is on your left along the Materials and Receiving street, just before the large boulder.

Step 4:

Patient parking is to the left, and handicap parking is to the right, clearly labeled.

Step 5:

You may enter the building from 5 a.m. to 4 p.m., at which time you will be registered for your procedure. After hours, you will have to enter through the main hospital entrance.

